

PRODUCT APPROVAL PROCESS STATEMENT

Premco Underwriting has established a process for the product governance process which oversees the design, approval and review of this product in accordance with the requirements of the Insurance Distribution Directive.

This process:

•means that product development and changes to existing products are subject to a formal product approval process which identifies the target market and their needs, characteristics and objectives;

- •tests customers understanding of the product where appropriate
- considers customers for whom the product is not compatible or have a specific need that we must address
- •monitors post-sale performance and customer outcomes

TARGET MARKET & DISTRIBUTION STATEMENT

We have undertaken a target market assessment which is available to you upon request.

This product is an insurance product for businesses who operate as contractors in the building industry and allied trades. It is multi-sectional and aims to meet most of the insurance needs of most contracting businesses. This product is not suitable for consumers.

The product seeks to provide insurance protection for business assets, revenues and liabilities. Each section of the insurance has a separate price and is independently competitive. We check our pricing structure regularly against similar insurance products.

As the product is considered complex customers should seek advice on their demands and needs based on the characteristics of their businesses to ensure it meets with their requirements.

This statement aims to help your distribution of the product in accordance with your customers bests interests.



Summary of cover - iConstruct Business Insurance Policy

This is a summary of the policy and does not contain the full terms and conditions of the cover, which can be found in the policy document. It is important that you read the policy document carefully when your receive it. This summary is provided to you for information purposes only and does not form part of your insurance contract. Unless specifically agreed to the contrary this policy is subject to English law. Please refer to policy wording for full details.

Duration of Policy

You do not have any cancellation rights and the Policy will remain in force for 12 months from date of commencement, or as otherwise shown on your Policy Schedule of insurance.

Employer's liability - Section 1

This insurance protects you against damages and legal costs that arise as a result of claims from employees suffering death, injury, illness or disease from their employment.

Significant Features & Benefits applying to Employer's Liability

Provides protection for legal liability for damages and all costs up to a limit £10million within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man

Extends whilst temporarily outside the above territories in the course of employment whilst engaged in non-manual work

Covers private work carried out for directors or executives with the consent of the Insured

Indemnity to principal

Unsatisfied Court Judgements

Health and Safety at Work Act and Corporate Manslaughter defence costs

Cross liabilities clause

Court attendance costs

Main conditions

Provision and observance of Personal Protective Equipment

Risk assessment & method statement condition

Significant & Unusual Exclusions or Limitations applying to Employer's Liability

Cover is for any one claim or series of claims arising out of one occurrence, all costs and expenses paid are included within the limit

Offshore work (unless required by compulsory insurance regulations to make a payment in respect of Injury then the limit is restricted to £5million)

Road traffic Act legislation

Arising from the manufacture, production, storage or handling of asbestos or any materials containing asbestos

Arising from the manufacture, production, storage or handling of asbestos or any materials containing asbestos

Radioactive contamination

Punitive, multiplied or exemplary damages

Terrorism (other than the statutory limit of £5m under the EL section) and War



Public liability - Section 2

Cover is provided in respect of legal liability in connection with your business to pay compensation including legal costs for:

Accidental death or injury to any persons excluding employees

Accidental loss or damage to third party property

Significant Features & Benefits applying to Public liability

Applies within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man.

Extends whilst temporarily elsewhere in the world whilst engaged in non-manual work in connection with the business

Indemnity to principal

Motor vehicles tool of trade risk

Motor contingent liability

Movement of obstructing vehicles

Defective Premises Act

Leased or rented premises

Data Protection Act defence costs

Health and Safety at Work Act and Corporate Manslaughter defence costs

Cross liabilities clause

Court attendance costs

Main conditions

Mandatory search for existing infrastructure

Work involving bona fide sub-contractors

Application of heat precautions

Risk assessment & method statement condition

Significant & Unusual Exclusions or Limitations applying to Public liability

The policy excess as stated in your Policy Schedule in respect of loss of or damage to third party property

Public Liability is for any one claim or series of claims arising out of one occurrence, which does not exceed in the aggregate the limit of liability stated in your Policy Schedule, but unlimited in the period of insurance. All costs and expenses are payable in addition to your insured limit

Pollution and contamination liability is excluded unless it is as a result of a sudden and unforeseen incident which takes place in its entirety at a specific time and place

Any losses arising out of your responsibilities under the Road Traffic Act

Professional Indemnity

Property in your care custody and control

Contractual liability

Arising out of hazardous (to human health) component building material

Arising from the manufacture, production, storage or handling of asbestos or any materials containing asbestos

Radioactive contamination

Punitive, multiplied or exemplary damages

Terrorism (other than the statutory limit of £5m under the EL section) and War



Products liability - Section 3

Cover is provided in respect of legal liability in connection with your business to pay compensation including legal costs for accidental injury or accidental loss or damage caused by products supplied by you

Significant Features & Benefits applying to Products liability

Applies within Great Britain, Northern Ireland, the Channel Islands or the Isle of Man and anywhere else in the world with the exception of the USA and/or Canada for goods supplied by you

Indemnity to principal

Consumer Protection Act and Food Safety Act defence costs

Health and Safety at Work Act and Corporate Manslaughter defence costs

Cross liabilities clause

Court attendance costs

Significant & Unusual Exclusions or Limitations applying to Products liability

The policy excess as stated in your Policy Schedule in respect of loss of or damage to third party property

Products Liability claims are limited in total to the limit stated in your Policy Schedule. All costs and expenses are payable in addition to your insured limit

Pollution and contamination liability is excluded unless it is as a result of a sudden and unforeseen incident which takes place in its entirety at a specific time and place

Goods manufactured sold supplied to the USA and/or Canada unless denoted in your Schedule of insurance

Property in your care custody and control

Contractual liability

Arising out of hazardous (to human health) component building material

Arising from the manufacture, production, storage or handling of asbestos or any materials containing asbestos

Radioactive contamination

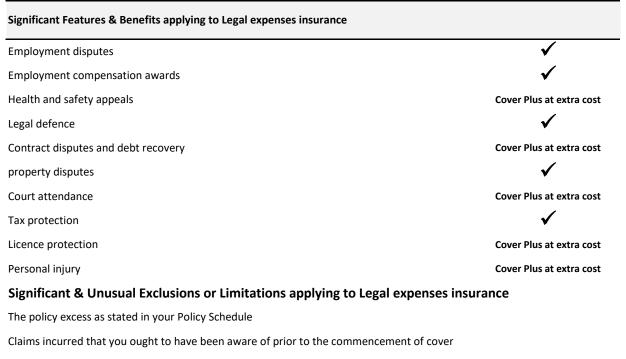
Punitive, multiplied or exemplary damages

Terrorism (other than the statutory limit of £5m under the EL section) and War



Legal expenses insurance - Section 4

Cover is provided in respect of legal expenses incurred with the insurer's prior consent for actions in the UK



Any costs or expenses incurred without prior approval of MSL Legal Expenses Limited

Claims arising from the use, ownership, hire, lease, sale or purchase of a motor vehicle

Acts of dishonesty, violence or fraud or any deliberate acts

Judicial Review, Mediation and Arbitration, Marital and Family Disputes, Intellectual Property, Libel and Slander, Share Options, Pensions, Date Change and Mortgage Lender

Disputes with MSL Legal expenses Ltd and / or the subscribing insurers to this policy



Your right to complain

If you wish to make a complaint, please contact:-

Premco Underwriting, Stanhope House, 12 Stanhope Place, Edinburgh EH12 5HH

In the event that you remain dissatisfied, it may be possible in certain circumstances for you to refer the matter to the Complaints team at Lloyd's.

The address of the Complaints team at Lloyd's is: Complaints, Lloyd's, Fidentia House, Walter Burke Way, Chatham Maritime, Kent ME4 4RN

Email: complaints@lloyds.com Telephone +44 (0) 20 7327 5693 Fax +44 (0) 20 7327 5225 www.lloyds.com/complaints

Details of Lloyd's complaints procedures are set out in a leaflet "Your Complaint - How We Can Help" available at www.lloyds.com/complaints and are also available from the above address.

If you remain dissatisfied after Lloyd's has considered your complaint, you may have the right to refer your complaint to the Financial Ombudsman Service (FOS).

The contact details for the FOS are: The Financial Ombudsman Service, Exchange Tower, London E14 9SR. Telephone 0800 023 4567 (calls to this number are free from "fixed lines" in the UK) or 0300 123 9123 (calls to this number are charged at the same rate as 01 and 02 numbers on mobile phone tariffs in the UK). Email complaint.infofinancial-ombudsman.org.uk. The FOS is an independent service in the UK for settling disputes between consumers and businesses providing financial services. You can find more information on the FOS at www.financial-ombudsman.org.uk.

For covers not underwritten at Lloyd's

Crawford Boyd LLB (Hons) ACII, Chartered Insurer, Underwriting Director, Premco Underwriting Stanhope House, 12 Stanhope Place, Edinburgh EH12 5HH Telephone 0131 370 4340 complaints@premco.co.uk | crawford@premco.co.uk

IMPORTANT NOTE

Premco Underwriting acts as a managing general agent for the underwriters and not for you.